

PUBLIC NOTICE

Temporary Office Closure Due to System Upgrade

Please be advised that the San Bernardino County Revenue Recovery public counter will be temporarily closed due to a mandatory system upgrade.

In-person cashiering services and counter support will be unavailable during this implementation period. We appreciate your patience as we upgrade our system to serve you better.

Closure & Reopening Schedule

- **Closure Date** Wednesday, October 21, 2026
- **Reopening Date** Monday, November 9, 2026, at 9:00 AM
- **Impacted Location** 268 W. Hospitality Lane, 2nd Floor, San Bernardino, CA 92415

Continuous Payment Options – Available 24/7

While our physical counter is closed, you can still submit payments as follows:

- **Online Payments**
Visit the San Bernardino County Revenue Recovery payment portal at <https://countybillpay.com> to pay via credit card, debit card, or eCheck. (eCheck payments are free of charge)
- **By Phone**
Contact us by phone at [\(909\) 387-8303](tel:9093878303) and press option 5 to use our automated service to make a payment.
- **By Mail**
Mail payments to our physical office address:

San Bernardino County Revenue Recovery
268 W Hospitality Lane, 2nd Floor
San Bernardino, CA 92415-0465

Questions & Support

For automated account information, or to speak to a representative, contact us via phone or web inquiry.

Phone (909) 387-8303

Web <https://www.sbcountyatc.gov/revenue-recovery>
<https://countybillpay.com>